

Statewide:

Emergency Housing: If you need emergency shelter, contact your County's Department of Social Services. A full list is available here:

<https://otda.ny.gov/workingfamilies/dss.asp>

Emergency Housing and Services for Domestic Abuse: Call the New York State Domestic and Sexual Violence Hotline at 1-800-942-6906.

<https://opdv.ny.gov/>

Legal Services: NY State Bar Association links to legal service providers Statewide

<https://www.findalawynys.org/> <http://lawhelpNY.org/> <http://www.nycourts.gov/courthelp/>

Mortgage Counseling: A full list of organizations that provide mortgage counseling is available here:

https://www.dfs.ny.gov/consumer/mortg_nys_np_counseling_agencies.htm

For unemployment assistance visit: <https://www.ny.gov/services/get-unemployment-assistance>

Capital Region

Affordable Housing Partnership

The Partnership <http://ahphome.org/index.html> will hold classes via webinar that can be accessed via smart phone or computer. Please register for the class of your choice and we will contact you with information on how to access the webinar. <http://ahphome.org/classes.html>

Albany Community Action Partnership

ACAP Offices will be closed to the public beginning at 12pm Monday, March 16th through Friday, March 27th in response to the current COVID-19 concerns. The Food Pantry in Cohoes will remain open, but please call in advance: 518-237-9201 Main number for questions: 518-463-3175. We are just a phone call away.

<https://www.albanycap.org/>

Albany County Rural Housing Alliance

Offices are closed, but staff are monitoring phone calls in Voorheesville 518-765-2425, Cohoes, Ravena and the Fuera Bush Senior Apartments 518-478-0130.

<http://www.acrha.org/>

Albany Housing Coalition, Inc.

Help for homeless and at risk veterans.

<http://www.ahcvets.org/>

Capital District Habitat for Humanity

The Habitat ReStore is CLOSED until further notice; donation drop-offs and pick-ups and volunteer shifts are temporarily suspended.

<https://www.habitatcd.org/>

Commission on Economic Opportunity for the Greater Capital Region

Effective March 17, 2020 thru March 27, 2020 the agency will be open for limited services, Monday – Friday from 10:00 a.m. -2:00 p.m. on the Fifth Avenue Campus only. Face-to-face counselling is suspended as are most services to the public that require face-to-face contact during this period.

<http://www.ceoempowers.org/>

Community Action of Greene County

Food pantries are open and in need of donations.

<https://cagcny.org/>

Legal Aid Society of Northeastern NY

Legal Services: Serving Albany, Columbia, Greene, Rensselaer and Schenectady Counties. Visit the website for contact information.

<https://www.lasnny.org/>

Saratoga County Economic Opportunity Council, Inc.

EOC will now be providing food packages by delivery only through the Mobile Food Pantry. The on-site pantry at 39 Bath St. in Ballston Spa is closed.

To schedule a pantry delivery, call 518-288-3206 between 9 a.m. and 4 p.m. Monday through Friday.

The Kitchen at the Presbyterian-New England Congregational Church, 24 Circular St. in Saratoga Springs remains open, but providing to-go meals only.

[The Food Pantries for the Capital District has compiled a list of current hours of and access to area food pantries.](#)

Most WIC appointments will be handled over the phone and all temporary site locations are closed.

Arrangements will be made for those appointments that cannot be handled or completed by phone.

Call 518-288-3232 with questions.

<http://saratogaeoc.org/> More information on other services is listed here:

<https://saratogaeoc.org/covid-19/>

Shelters of Saratoga, Inc.

Homeless outreach and housing programs are ongoing.

<http://sheltersofsaratoga.org/>

Troy Rehabilitation and Improvement Program (TRIP)

All homeownership classes for March are cancelled. Call All HOC classes during March are cancelled.

Check the website for updates. For Homeownership counselling, schedule by calling 272-8289, X 221/212

<http://www.triponline.org/>

United Tenants of Albany

UTA has suspended all in-person services and will continue to assist tenants in need of help by phone.

Leave a message on the housing hotline by dialing (518)436-8997 and pressing 3.

<http://unitedtenantsalbany.org/>

County Governments:

- **Albany County** Posts updates on web and social media.
<https://www.albanycounty.com/government/departments/county-executive>
- **Columbia County** Posts updates on web. <https://www.columbiacountyny.com/>

- **Saratoga County** Posts updates on web, maintains emergency notification email list.
<https://www.saratogacountyny.gov/>
- **Rensselaer County** Posts updates via web and social media.
<https://www.rensco.com/executives-office/>

Central NY

Cayuga County Homesite Development Corp.

Offices are closed. Staff are available by phone at (315) 253-8451 or by appointment if necessary. Customers can drop documents or rent payments off in the secured lock box located at the entry door. Any customer scheduled for a homebuyer education workshop or orientation will be receiving an email or phone call for instructions to take an online orientation and HomeBuyer Education Course.
www.homsite.org

Community Action Program for Madison County

Offices are closed, but outreach and services to clients continue.
<https://capmadco.org/>

Cooperative Federal Credit Union

Changes in office hours are listed on the website. <http://www.cooperativefederal.org/>

Empire Housing & Development Fund

The office is not open for visitors; staff can be reached by telephone 315-425-7775 and email.
www.empirehousing.org

Housing Visions Unlimited, Inc.

All offices and community rooms of Housing Visions will be closed to the public. All business will be conducted via phone, mail, dropbox, memo, and email.
<http://housingvisions.org/>

Northeast Hawley Development Corp.

The office is closed; staff may be reached via email or cell phone.
<http://www.nehda.org/>

People's Equal Action and Community Efforts, Inc.

Many programs are suspended and food pantries hours have changed.
<http://www.peace-caa.org/>

County Governments:

- **Cayuga County** Posts updates on web. <https://www.cayugacounty.us/>
- **Cortland County** Posts updates on web. <https://www.cortland-co.org/>
- **Madison County** Posts updates on web. <https://www.madisoncounty.ny.gov/>
- **Onondaga County** Posts updates on the web. <http://www.ongov.net/executive/>
- **Oswego County** Posts updates on the web; maintains information hotline: 315-349-3330
<https://www.oswegocounty.com/>

Finger Lakes

Community Action of Orleans & Genesee

Some offices are closed. Emergency services and food bundles are provided. Call ahead for service.

www.caoginc.org

Consumer Credit Counseling Service of Rochester, Inc.

Offices are closed. Customer service lines are open from 9am-5pm Monday through Friday and counselors are available Monday through Thursday 8am-8pm; Friday 8am-5pm.

<https://www.cccsofrochester.org/>

Keuka Housing Council

Offices are closed. Customers should call 315-536-8707.

www.keukahousingcouncil.org

Legal Assistance of Western NY

Legal Services: The physical LawNY offices located in Bath, Elmira, Geneva, Ithaca, Jamestown, Lakeville, Olean and Rochester are closing but services are available by phone. Contact information is on the website.

<https://www.lawny.org/>

Livingston County Department Of Social Services, Office Of Section 8 Housing Assistance

Offices are open but minimally staffed. Please call for an appointment (585) 243-7300.

<http://www.co.livingston.state.ny.us/274/Social-Services>

NeighborWorks, Rochester

Offices are closed. For call (585) 325-4170 or email info@nwcprochester.org

www.nwrochester.org

Seneca County Office for the Aging

Offices are closed. Call (315) 539-1765 for information.

<https://www.co.seneca.ny.us/departments/community-services/office-for-the-aging/>

The Housing Council

Offices are closed; homeownership classes are offered online.

<http://thehousingcouncil.org/>

Geneva Housing Authority

Office open; reduced staffing levels.

<https://genevahousingauthority.com/>

County Governments:

- **Livingston County** Posts alerts and notices on web.
<https://www.livingstoncounty.us/AlertCenter.aspx?AID=Livingston-County-COVID19-Response-62>

- **Monroe County** Posts alerts on web. <https://www.monroecounty.gov/>
- **Orleans County** Posts alerts on web. <http://www.orleanscountyny.gov/>
- **Seneca County** Posts updates on the web. <https://www.co.seneca.ny.us/county-manager/>
- **Wayne County** Posts updates on the web. <https://web.co.wayne.ny.us/index.php/county-administrator/>
- **Wyoming County** Posts updates on the web. <https://www.wyomingco.net/>
- **Yates County** Posts updates on the web. <https://www.yatescounty.org/148/County-Administrator>

Long Island

Community Development Corporation of Long Island

Rental Housing or Mortgage Counseling: Offices may be closed, call (631) 471-1215 for assistance.
<http://www.cdcli.org/>

Community Housing Innovations

Emergency Housing- CHI houses over 1,000 homeless men, women, and children every night in New York - on Long Island and in Westchester, Dutchess, and Orange Counties. Call 631-475-6390.
<https://chigrants.org/>

Economic Opportunity Council of Suffolk County

Housing Counseling and Foreclosure Prevention: Call 631-289-2124 for assistance.
<https://eoc-suffolk.com/>

Legal Aid Society of Nassau County

Legal Services: Call 516-560-6400
<https://nclas.org/>

Long Island Housing Partnership

Rental Housing or Mortgage Counseling: Offices are closed, email if you need assistance: info@lihp.org
<https://www.lihp.org/>

Long Island Housing Services

Tenant Rights, Foreclosure Prevention: Offices are closed, call 631-567-5111 if you need assistance.
<https://www.lifairhousing.org/>

Suffolk County Legal Aid Society

Legal Services: Call (631) 853-5212
<http://sclas.org/>

County Governments:

- Nassau County: <https://www.nassaucountyny.gov/4946/Coronavirus-COVID-19> or call 516-227-9570.
- Suffolk County: <https://suffolkcountyny.gov/Departments/Health-Services/Health-Bulletins/Novel-Coronavirus> or call Suffolk 3-1-1, or 631-853-6311 if outside the county.

Mid-Hudson

Access: Supports for Living

Supportive Services/Mental Health: Adults and children in the Hudson Valley will have 24/7 access to our Virtual Mental Health and Substance Use Urgent Care. Therapy, psychiatry, and peer support services will be available by phone and through telemedicine, day or night, regardless of insurance or ability to pay. For help, call 888-750-2266, option 2.

<https://accessupports.org/>

Community Housing Innovations

Emergency Housing: CHI houses over 1,000 homeless men, women, and children every night in New York - on Long Island and in Westchester, Dutchess, and Orange Counties. Call 914-683-1010.

<https://chigrants.org/>

Hope Community Services

Food and health services: Hope Community Services serves the New Rochelle community. Food pantry service will continue as scheduled.

<https://hopecommunityservices.org/>

Hudson River Housing

Emergency Housing: All those in need of emergency shelter in Dutchess County should go directly to 150 N Hamilton Street in Poughkeepsie, rather than the screening site at the Family Partnership Center.

Mental Health America's day program will also relocate to this site to provide 24/7 services in a much larger facility fully equipped with all necessary items like showers and laundry. The use of the pods will allow us to segregate individuals with symptoms of coronavirus while still being able to provide emergency housing to those most in need. We will continue to provide breakfast and dinner with the support of our Adopt a Night groups.

<https://hudsonriverhousing.org/>

Legal Services of the Hudson Valley

Legal Services: Legal Services of the Hudson Valley is the only provider of comprehensive civil legal services to all seven counties of the lower Hudson Valley. We serve clients in Westchester, Putnam, Rockland, Orange, Dutchess, Ulster and Sullivan counties, with offices in White Plains, Mount Vernon, Yonkers, Peekskill, Poughkeepsie, Kingston, Newburgh, Goshen, Monticello, and Spring Valley. Legal Services of the Hudson Valley's employees also speak Spanish, Portuguese, Hindi, Italian, German, French, Haitian-Creole, Romanian, and Russian on-site at many of our locations. They are also able to provide additional languages via Translation Service. Call 1-877-5748529.

<https://lshv.org/>

RUPCO

Rental Housing or Mortgage Counseling: Offices are closed but you can call 845.331.2140 for assistance. For residents of Ulster and Greene Counties.

<https://rupco.org/>

Westchester Residential Opportunities (WRO)

Rental Housing or Mortgage Counseling: Offices are closed but you can call 914-428-4507 to speak to a housing counselor. For residents of Westchester County.

<https://wroinc.org/>

County Governments:

- Orange County – orangecountygov.com/coronavirus or 845-291-2330 or the Crisis Call Center at 1-800-832-1200
- Dutchess County – <https://www.dutchessny.gov/Departments/DBCH/2019-Novel-Coronavirus.htm> or 845-486-3555
- Ulster County – <https://covid19.ulstercountyny.gov/> or 845-443-8888
- Columbia County – <https://www.columbiacountynyhealth.com/home/coronavirus-covid-19/> or 518-828-8249
- Greene County – <https://www.greenegovernment.com/response-to-the-2019-novel-coronavirus-covid-19-in-greene-county-ny> or 518-635-5165

Mohawk Valley

Johnson Park Center

Johnson Park Center (JPC), with generous support from the Food Bank of Central New York (FBCNY), will be providing food distribution in the city of Utica. (315) 734-9608

<http://johnsonparkcenter.org/>

Mohawk Valley Community Action Agency, Inc.

Office open; all our Head Start and Early Head Start Centers closed.

<https://www.mvcaa.com/>

Opportunities for Otsego

Office closed; staff working remotely.

<http://www.ofoinc.org/>

Otsego Rural Housing Assistance

Office closed. Email and telephone contacts available.

<http://otsegoruralhousing.org/>

Resource Center for Independent Living, Inc.

Offices closed. Call 315-797-4642 for assistance.

<https://www.rcil.com/>

Schoharie County Community Action Program, Inc.

Office open; many of our services have either been adjusted or suspended. Call 518-234-2568 for information.

<http://www.sccapinc.org/>

Utica Neighborhood Housing Services and UNHS NeighborWorks Homeownership Center

Offices closed; no in-person meetings. Email home@unhs.org for information.

<http://unhs.org/>

County Governments:

- **Fulton County** Posts updates on the web. <https://www.fultoncountyny.gov/home-fulton-county>
- **Herkimer County** Posts updates on the web and maintains public information hotline. <https://www.herkimercounty.org/>
- **Montgomery County** Posts updates on the web. <https://www.co.montgomery.ny.us/web/sites/departments/executive/default.asp>
- **Oneida County** Posts updates on the web. <https://ocgov.net/oneida/>
- **Otsego County** Posts updates on the web. <https://www.otsegocounty.com/>
- **Schoharie County** Posts updates on the web. <https://www.otsegocounty.com/>

New York City

Department of Homeless Services

Emergency Housing: Call 311 for additional information or visit DHS' website. If you need to apply for shelter, you must apply in person at one of the city's intake facilities. Details on intake centers are on the website.

<https://www1.nyc.gov/site/dhs/about/frequently-asked-questions.page>

Department of Housing Preservation and Development

New Yorkers should report housing code violations to 311. Tenants' Rights Hotline: 212-979-0611 (English and Spanish).

All HPD borough offices are temporarily closed to encourage social distancing and help keep New Yorkers safe from coronavirus (COVID-19). For assistance from borough office staff, please contact the appropriate borough office via phone or mail.

The City remains focused on preventing the displacement of New Yorkers facing sudden financial hardship due to COVID-19. With State Courts now closed for business, tenants do not have to worry about attending in-person appointments or appearances related to evictions at this time. The temporary moratorium on evictions in New York City will continue indefinitely, suspending the issuance of new eviction warrants.

Individuals seeking emergency Cash Assistance to cover rent or utility arrears can visit any one of HRA's Job Centers to apply for these benefits also known as "one shot deals". Additionally, individuals with an active Cash Assistance case can also visit www.nyc.gov/ACCESSHRA to apply for a one shot deal online. Eligibility will be determined based on factors including available income and resources. Call 311 to find your local Job Center.

<https://www1.nyc.gov/site/hpd/services-and-information/covid-19-updates.page>

NYC Well

Mental Health: NYC Well is your connection to free, confidential mental health support.

<https://nycwell.cityofnewyork.us/en/>

Bedford Stuyvesant Restoration Corporation

Financial counseling: Restoration Economic Solutions Center: Whether you are looking to access public benefits or anxious about your finances and family or just need someone to speak to, we are here for you. In the coming days, we will be rolling out an online portal to complete intake forms and schedule appointments. In the meantime, please take a minute to complete our brief survey so we can see how we might help and support you. Or you may call 718-636-6994, or email services@restorationplaza.org
<https://restorationplaza.org/>

CAMBA

Homelessness Prevention: For other housing assistance from our Homebase program providing support for those seeking to remain in permanent housing, please contact Homebase by email at CAMBAHomebase@camba.org or call the following Brooklyn and Staten Island locations for Homebase remote assistance—there are no walk-in appointments:

1117 Eastern Parkway, 718-622-732

1958 Fulton Street, 718-408-5756

2244 Church Avenue, 718-408-5766

120 Stuyvesant Place, 718-282-6473

209 Bay Street, 718-226-0496

<https://camba.org/>

Cypress Hill Development Corporation

Foreclosure prevention: For residents on Cypress Hills/East New York. Call 1-833-4CYPRES.

<https://www.cypresshills.org/>

Fifth Avenue Committee

Housing, Financial and Legal Counseling: Offices are closed. Our legal, financial, and benefits access counseling services are all being offered via phone sessions. To schedule an appointment, call 347-844-0220. Tenant advocacy services for tenants facing hardship are being provided via phone. To access services, call FAC at 718-237-2017 or NHN at 718-686-7946. Housing Counseling services for first-time homebuyers and homeowners facing challenges are being provided via phone. To access services, call NHN at 718-237-2017.

<http://www.fifthave.org/>

Legal Aid Society of NYC

Legal Services: Offices are closed, call 212-577-3300 for assistance.

<https://www.legalaidnyc.org/>

Legal Services NYC

Legal Services: Offices are closed, call 917-661-4500 for assistance.

<https://www.legalservicesnyc.org/>

Neighborhood Housing Services of Jamaica

Financial Counseling and other housing services: Neighborhood Housing Services of Jamaica, Inc. and NHS Development Corporation are working remotely to continue to serve housing needs. Counselors will be conducting counseling sessions by phone and delivering all future workshops via online webinars,

until further notice. If you are facing foreclosure and need assistance, please contact; Kimberley McLean at 718-517-6644. If you need assistance with purchasing a home, please contact: Cerinelly Disla at 718-517-6642. If you need assistance with finding an affordable apartment, please contact: Velene Acquah at 718-517-6651 or Julia Ottley at 718-701-6325. For assistance with your home repairs and property taxes, please contact: Tannia Gordon at 718-517-6649. For all other matters, please feel free to leave a message at 718-291-7400 and someone will return your call within 24-48 hours.
<http://www.nhsj.org/>

Safe Horizon

Emergency shelter: All Domestic Violence Shelters are operating. Please call our Domestic Violence Hotline: 1- 800-621-HOPE (4673). All Streetwork Project locations for homeless young people are operating, call 800-708-6600.
<https://www.safehorizon.org/streetwork/>

North Country

Clinton County Housing Assistance Program

Rental assistance: Offices are closed, call or email (518) 825-0800
<https://clintoncountyhousing.org/>

Friends of the North Country

Financial Counseling: Call
<https://www.friendsofthenorthcountry.org/>

HAPEC

Financial counseling: The Housing Assistance Program of Essex County offices are closed but call for assistance. (518) 873-6888
<https://hapec.org/>

North Country Housing Council

Financial counseling: Offices are closed, email for assistance.
<http://www.nocohousing.org/>

County governments:

- **St. Lawrence County:** <https://www.stlawco.org> For further information call the Board of Legislators Office at 315-379-2276. The Sheriff's office has just released a new mobile App for Android and iPhone. This app has news, COVID 19 updates, department information, and many useful resources for all users.
- **Clinton County:** Department of Social Services: 518-565-3222 <https://clintoncountygov.com>
- **Jefferson County:** Call (315)785-3000 or visit: <https://www.co.jefferson.ny.us>
- **Essex County:** <https://www.co.essex.ny.us>
- **Hamilton County:** <https://www.hamiltoncounty.com>
- **Franklin County:** COVID-19 call center 518-481-1111 or visit <https://www.countyfranklin.digitaltowpath.org>
- **Lewis County:** COVID-19 hotline 315-376-9678 or visit: <https://www.lewiscounty.org>

Southern Tier

Catholic Charities of Chemung and Schuyler Counties

Offering phone-based services only until further notice. Call 607-734-9784 to be directed to the appropriate program. Donations are not accepted at this time; the Clothing Closet at the Samaritan Center will be closed until further notice. Food pantries are open: [Schuyler Outreach Food Pantry](#) & [Samaritan Center Food Pantry](#).
<https://cs-cc.org/>

Delaware Opportunities, Inc.

Services are being offered but clients must call in advance: (607) 746-1600.
<http://delawareopportunities.org/>

Legal Assistance of Western NY

Legal Services: The physical LawNY offices located in Bath, Elmira, Geneva, Ithaca, Jamestown, Lakeville, Olean and Rochester are closing but services are available by phone. Contact information is on the website.
<https://www.lawny.org/>

M-Ark Project

Offices are closed; program work continues. Email admin@markproject.org with the subject line "help" or call (845) 586-3500 for more information.
<http://markproject.org/>

Pro Action of Steuben and Yates, Inc.

Offices are closed. Customers will continue to receive Pro Action services by phone or electronically. In-person appointments can be arranged as needed. General Services: 607-776-2125 • Child Care Aware of Steuben & Schuyler: 607-776-2126 • Women, Infants and Children (WIC) 607-776-1151 ext. 220 • Yates County Office for the Aging: 315-536-5515
<http://proactioninc.org/>

Tioga Opportunities, Inc.

Countryside Community Center at 9 Sheldon Guile Blvd, Owego is closed for activities but providing take-out lunch bags for older adults (age 60+) Monday through Friday from 11:30 AM to 12:30 PM. Call 607-687-4120 with any questions.
<https://tiogaopp.org/>

County Governments

- **Broome County** Posts updates on web, including a map tracking cases.
<http://www.gobroomecounty.com/hd/coronavirus>
- **Chemung County** Posts updates on web.
https://www.chemungcountyny.gov/coronavirus_covid-19/index.php
- **Chenango County** Posts updates on web. <http://www.co.chenango.ny.us/>
- **Delaware County** Posts updates on web. <http://www.co.delaware.ny.us/wordpress/>
- **Schuyler County** Posts updates on the web. <https://www.schuylercounty.us/>

- **Steuben County** Posts updates on web. <https://www.steubencony.org/>
- **Tioga County** Posts updates on web. <https://www.tiogacountyny.com/>
- **Tompkins County** Posts updates on web. <https://tompkinscountyny.gov/>

Western New York

Belmont Housing Resources

Financial counseling: Offices are closed, call 716-884-7791 for assistance.

<http://www.belmonthousingwny.org/>

Chautauqua Opportunities, Inc

Health and family services: You are encouraged to call in to conduct business over the phone at (716) 366-8176 or (716) 661-9430.

<https://www.chautauquaopportunities.com/>

Community Action Organization of Western NY

Family and housing services: If you are an essential worker in need of child care, call for assistance. Food pantry will extend hours – check the website or call first.

<http://caowny.org/>

Legal Assistance of Western NY

Legal Services: The physical LawNY offices located in Bath, Elmira, Geneva, Ithaca, Jamestown, Lakeville, Olean and Rochester are closing but services are available by phone. Contact information is on the website.

<https://www.lawny.org/>

Lt. Col. Matt Urban Human Services Center of Western NY

Emergency housing and health services: The Matt Urban Hope Center is currently closed to walk-in clients. Staff will be available via phone at (716) 893-7222 x310 from 1:00 to 5:00 p.m. on Monday, Wednesday, Thursday and Friday, and from 9:00 a.m. to 5:00 p.m. on Tuesdays. Our Homeless Outreach program is not seeing clients on the street at this time. They can be reached for support over the phone at (716) 430-7311.

<http://urbanctr.org/>

NeighborWorks Community Partners of Buffalo

Financial counseling: Offices are closed, call for assistance: (716) 885-2344

<https://nwcpcbuffalo.org/>

Old First Ward Community Association

Housing Services: the Center is closed. If you need emergency home repair, email Alissa Schmidle aschmidle@old1stward.org. If you need other community resources or information, email Kelsey Herod rroc@old1stward.org.

<https://sites.google.com/view/old1ward/home>

People Inc.

A dedicated phone line and email address have been established for people supported and their families to contact us with specific concerns related to COVID-19 Coronavirus: Phone: 716.817.7445, Email: COVIDconcern@people-inc.org.

<https://www.people-inc.org/index.html>

People United for Sustainable Housing-PUSH Buffalo

PUSH Buffalo has created a Coronavirus Response Center with information and a list of resources.

www.pushbuffalo.org

County Governments:

- Allegany: COVID-19 questions call 585-268-9700 or visit <https://www.alleganyco.com/>
- Cattaraugus: Contact emergency operations center at 716-938-9119 or visit <https://www.cattco.org/>
- Chautauqua: COVID-19 Hotline 866-604-6789 or visit <https://chqgov.com/>
- Erie County: COVID-19 hotline (716) 858-2929 or visit <http://www2.erie.gov/>
- Niagara County: Call 716- 278-8400 or visit <https://www.niagaracounty.com/>