

**REQUEST FOR PROPOSALS
SAP TECHNICAL AND APPLICATION MANAGEMENT SERVICES**

REVISED EFFECTIVE JULY 7, 2020

**TAB 1 - ATTACHMENT 2
MINIMUM QUALIFICATIONS QUESTIONNAIRE**

The Proposer must meet each of the following criteria:

- 1) Does your firm possess a valid certification as SAP Implementation or Service Partner, such as at least one of the following certifications?:
 - a) SAP Application Operations Partner
 - b) SAP Partner Edge Service Partner
 - c) SAP Application Management Services Partner

Provide copies of certifications for the above criterion.

- 2) Does your firm have at least three (3) full life cycle implementations AND three (3) years of experience in the expertise, design, implementation, integration, project management, daily maintenance and functional and technical operational support of S/4 HANA systems version 1610 or higher including its deployment in a cloud hosting environment such as Amazon Web Services, Google Cloud or Microsoft Azure in a Linux environment?

Provide information relating to the scope of the specific engagements that demonstrates the above. Include the budget for the project and contact information for each engagement including the names, title and that can confirm this information.

- 3) Does your firm have at least five years of expertise in the planning, installation, improvement and support of SAP HANA Database Platform with at least two years of experience on HANA version 2.0?

Provide information relating to the scope of the specific engagements that demonstrates the above. Include the budget for the project and contact information for each engagement including the names, titles and the individual that can confirm this information.

- 4) Does your firm have at least three (3) years of expertise in the installation, configuration and interface of Fiori Front End with at least two (2) years of experience with Server 4.0 or higher with S/4 HANA?

Provide information relating to the scope of the specific engagements that demonstrates the above. Include the budget for the project and contact information for each engagement including the names, titles and the individual that can confirm this information.

- 5) Has your firm installed, configured and administered at least two (2) implementations of Solution Manager version 7.2 with the following components?
 - a) Technical Administration
 - b) System and Application Monitoring
 - c) Business Process Operation, Monitoring and Improvement
 - d) Change Management
 - e) IT Service Management (ITSM)
 - f) Test Suite

**REQUEST FOR PROPOSALS
SAP TECHNICAL AND APPLICATION MANAGEMENT SERVICES**

REVISED EFFECTIVE JULY 7, 2020

**TAB 1 - ATTACHMENT 2
MINIMUM QUALIFICATIONS QUESTIONNAIRE**

Provide information relating to the scope of the specific engagements that demonstrates the above. Include the budget for the project and contact information for each engagement including the names, titles and the individual that can confirm this information.